



CARL ZEISS MEDITEC

**IMPORTANT SERVICE NOTICE**  
**Effective May 2008**

Dear Carl Zeiss Meditec Customer:

Our records indicate that you own a GDx Legacy or GDx Access that will be affected by this Notice.

We value your loyalty and are providing this information to help you pro-actively manage your patient care. It has been more than six years since Zeiss last manufactured the GDx Legacy and GDx Access instruments. We have continued to service, maintain and support these systems. The scarcity and unavailability of many optical, mechanical and electronic parts and components have become a major issue. It is no longer feasible to replenish our spare parts inventory for these instruments.

**Effective May 31<sup>st</sup> 2008, Carl Zeiss Meditec, Inc. (CZMI) will discontinue repair and maintenance service and begin *End of Life Support* for the GDx Legacy and GDx Access product lines.**

What can you expect during *End of Life Support*?

- CZMI will continue to stock frequently used supplies until such time when supplies become unavailable or cost prohibitive.
- CZMI will no longer provide remote support, repair or maintenance service.

If you have any questions regarding this announcement, you may reach a Customer Service Representative by calling 800-341-6968. On behalf of Carl Zeiss Meditec, Inc., I would like to take this opportunity to thank you for your loyalty and express my hope that you will grant us the privilege of partnering with you for many years ahead. Should you wish to upgrade your GDx Legacy or GDx Access to any current product, please contact your local sales representative or our Customer Direct Center at 800-342-9821

Sincerely,

Savio B. Gadelha Jr.  
Services Marketing Manager  
Direct: 925-557-4369

Note: Please help us keep our customer database accurate by notifying us if you no longer own a GDx Legacy or GDx Access.