



CARL ZEISS MEDITEC

IMPORTANT SERVICE NOTICE
Effective February 2011

Dear Valued Customer:

Our records indicate that you own an OCT 1 or OCT 2 that will be affected by this notice. This notice does **NOT** affect the Stratus OCT nor does it affect the Cirrus HD-OCT. Carl Zeiss Meditec continues developing the Optical Coherence Tomography (OCT) with updated hardware and software.

It has been about 10 years since Zeiss last manufactured the OCT 1 and OCT 2, and we have continued to service, maintain and support this product line. The scarcity and unavailability of many optical, mechanical, electronic parts and components have made it unfeasible to replenish our spare parts inventory for these instruments. At this time, Carl Zeiss Meditec, Inc. (CZMI) must discontinue repair and maintenance service and begin **End of Life Support** for OCT 1 and OCT 2.

Effective February 2011 Carl Zeiss Meditec, Inc. will discontinue repair and maintenance service and begin End of Life Support for OCT 1 and OCT 2.

What can you expect during *End of Life Support*?

- CZMI will continue to stock frequently used supplies until such time when supplies become unavailable or cost prohibitive.
- CZMI will no longer provide remote support, repair or maintenance service.

If you have questions about this notice, please contact a Customer Service Representative (5:30 AM to 5:00 PM Pacific Time) by calling toll-free 800-341-6968.

We hope that you continue to benefit from the use of your OCT 1 or OCT 2 and if you would like, we would be happy to provide information on a trade-in opportunity. Please contact our local sales representative or our Customer Direct Center toll free at 800-342-9821 for more information.

I would like to take this opportunity to thank you for your loyalty and continued partnership with Carl Zeiss Meditec for your instrument needs.

Sincerely,

Savio B. Gadelha Jr.
Services Marketing Manager
Direct: 925-557-4369
s.gadelha@meditec.zeiss.com

Note: Please help us keep our customer database accurate by notifying us if you no longer own an OCT 1 or OCT 2.