



IMPORTANT SERVICE NOTICE
Effective May 1, 2015

Thank you for your continued partnership with ZEISS, and for allowing us to serve the needs of your organization. According to our records, you are the owner of an **OPMI® NC 31 Floor Suspension System**. As you may be aware, we have fully supported this excellent system for many years. Unfortunately at this time, due to the obsolescence of numerous parts, we can no longer support service needs for this legacy unit.

We understand that this situation may impact your organization. With that in mind, we are offering, for a limited time, some special promotions for our latest surgical microscope, OPMI® PENTERO 800®. For more information regarding limited time promotions, please contact your local Zeiss distributor or sales representative.

Additionally, with a purchase or lease of a new OPMI® PENTERO 800® you will receive:

- One FULL year warranty
- FREE installation and removal of existing surgical microscope

We hope that you will take advantage of this exclusive, limited-time offer. We know that you will be pleased with your new surgical microscope, which offers so many advantages over the older, legacy units. These include:

- Upgrade to solid-state drives (SSD 64GB) ensures fast and reliable performance for the PENTERO® operating system and its software applications.
- Separate, dedicated internal hard drive (HDD 500GB) specifically for patient data storage allows for greater protection of patient data during system repairs.
- Fully integrated HD video chain (camera, recording, editing, monitor) with Apochromatically corrected optics, optionally available for the OPMI® PENTERO 800®).
- New tab in Multivision configuration: "OPMI Display" with new "REC" indicator showing a running recording in HUD.

Thank you for your business and your continued loyalty. We hope that you will grant us the privilege of continuing our partnership with you for many years ahead. If you have any questions regarding this announcement, you may reach us by calling toll free, 1 800-442-4020.

Sincerely,

Thomas Fry
Vice President, Customer Care Sales