



CARL ZEISS MEDITEC

IMPORTANT SERVICE NOTICE
October 2008

Dear Carl Zeiss Meditec Customer:

Our records indicate that you own an ATLAS Corneal Topographer Model 990 that will be affected by this Notice. This notice applies to the ATLAS Model 990 with serial numbers starting with "990-".

We value your loyalty and are providing this information to help you pro-actively manage your patient care. It has been more than nine years since Zeiss last manufactured the ATLAS Corneal Topographer Model 990. The scarcity and unavailability of many optical, mechanical and electronic parts and components have become a major issue. It is no longer feasible to replenish our spare parts inventory for these instruments.

Effective October 2008, Carl Zeiss Meditec, Inc. (CZMI) will discontinue repair and maintenance service and begin *End of Life Support* for the ATLAS Corneal Topographer Model 990.

What can you expect during *End of Life Support*?

- CZMI will continue to stock frequently used supplies until such time when supplies become unavailable or cost prohibitive.
- CZMI will no longer provide remote support, repair or maintenance service.

If you have any questions regarding this announcement, you may reach a Customer Service Representative by calling 800-341-6968. On behalf of Carl Zeiss Meditec, Inc., I would like to take this opportunity to thank you for your loyalty and express my hope that you will grant us the privilege of partnering with you for many years ahead. Should you wish to upgrade your ATLAS Model 990 to the new ATLAS Model 9000, please contact your local sales representative or our Customer Direct Center at 800-342-9821.

Sincerely,

Savio B. Gadelha Jr.
Services Marketing Manager
Direct: 925-557-4369
s.gadelha@meditec.zeiss.com

Note: Please help us keep our customer database accurate by notifying us if you no longer own an ATLAS Corneal Topographer Model 990.