



IMPORTANT SERVICE NOTICE
Effective December 1, 2018

End of Support, VISUCAM NM/FA1

We know how important it is to your planning to be able to anticipate changes to the serviceability status of your equipment. As such, ZEISS provides our customers with notice of any change.

The ZEISS VISUCAM NM/FA1 reached End of Support on December 1, 2018. End of Support means the end of the period where ZEISS can provide technical expertise, parts availability, and viable service delivery to restore the product to original functionality. After this date, we will not be able to provide any support on this device.

Thank you for your continued support and confidence in our products. We value and appreciate the continued opportunity to support you in your medical equipment and service needs. We would like to invite you to contact your local sales or service representative to discuss details on equipment options and upgrades. If you have any questions regarding this announcement, you may reach us by calling 800-341-6968.

Sincerely,

A handwritten signature in blue ink that reads "Mark Cowan".

Mark Cowan
Vice President, Customer Care US Sales and Service