



IMPORTANT SERVICE NOTICE
Effective July 1, 2013

Dear Valued ZEISS Customer:

Thank you for your continued partnership with ZEISS, and for allowing us to serve the needs of your eye care practice. You are a valued customer and we greatly appreciate your business.

According to our records, you may hold ownership of an IOLMaster® model 1 or 2 with software version 3.01 or lower. As you may be aware, we have fully supported these excellent models for many years. Unfortunately at this time, due to the obsolescence of numerous parts from third parties, we can no longer support service needs for these legacy units.

We understand that this situation may impact your practice, and we invite you to take a look at the new IOLMaster 500, which offers many advantages over the older, legacy models. These include:

- Highest-speed biometry – faster than previous models and up to four times faster than other optical biometer devices
- Composite signal for best-in-class cataract penetration
- Holladay 2 formula integrated into the software
- On-board Haigis-L formula for post-LASIK myopic and hyperopic eyes
- Updated user interface with on-screen indicators for good readings
- Full integration with FORUM and DICOM interface

Thank you for your business and your continued loyalty – you are an important customer for us. We hope that you will grant us the privilege of continuing our partnership with you for many years ahead. If you have any questions about this announcement, you may reach us by calling us toll free at 1 800-342-9821.

Sincerely,

Thomas Fry
Vice President, Customer Care