



## Terms and Conditions – 60-day Trial Program (online only)

The following terms are addendum to standard ZEISS Terms and Conditions of Sale for online purchases and apply during the trial period only and where not otherwise stated. Terms can be found at <https://www.zeiss.com/microscopy/us//service-support/sales-terms-and-conditions.html>. By participating in the Trial program, participants agree to abide by these terms.

**Eligibility:** The Trial program is open to individuals aged 18 years and above who reside in the United States. For shipments outside of the contiguous United States, additional terms may apply.

**Application Process:** To participate, interested individuals must apply via the online process providing accurate personal information, contact and shipping details, and credit card details. All applications will be subject to review prior to approval. The final purchase price of the microscope will be confirmed at the initiation of the trial period.

**Payment Authorization:** To initiate a trial request, participants must provide valid credit card details for pre-authorization purposes only. Payment will be due at completion of trial period.

**Product Availability:** The eligibility of specific microscope models for the Trial program is subject to product availability at time of approval and may vary. Only microscopes designated for trial on the ZEISS website are eligible for this program.

**Trial Period:** Approved participants are entitled to a trial period of sixty (60) days from the date of delivery. During this period, participants can evaluate the microscope's performance and suitability for their needs

**Trial Completion:** If no return request is initiated, the trial microscope will be considered as purchased and the credit card used to initiate the trial will be charged the full purchase amount. Participants can purchase the microscope at any time during the trial period. If you choose to purchase before the trial period ends, notify ZEISS, and the credit card on file will be charged with the purchase amount. If you wish to change your payment method and instead provide a purchase order, the purchase order must be received by ZEISS 15-days before the end of the 60-day trial period.

**Return Conditions:** If you decide to return the microscope within the trial period, it must be returned in full, in its original condition with all accessories in the original packaging. To initiate a return, contact ZEISS and obtain an RA (return authorization) number and request shipping label for return via carrier of ZEISS choosing. ZEISS covers all return shipment costs. Customer is responsible for including all documentation provided by ZEISS within their return. Any damage or missing/late items or incomplete documentation may result in additional charges. Trial period will conclude upon receipt of the microscope.

**Shipping and Handling:** All shipments are made DAP to customer designated location. Products will be shipped directly to customer site, and may not be shipped to a Post Office box. ZEISS pays all shipping costs associated with delivering the trial microscope via the carrier of ZEISS choosing. Customer name and contact phone number will be provided to the designated carrier in the event the product is undeliverable. A shipping surcharge will be applied to shipments outside of the contiguous United States.

**Warranty:** Standard warranty coverage begins at the start of the trial period.

**Program Modifications:** The company reserves the right to modify or terminate the Trial program at any time without prior notice. Such modifications will not affect ongoing trials or purchases.

**Data Privacy:** Personal information collected during the application process will be used solely for program administration purposes and will not be shared with third parties without consent, except as required by law.