

## What Version of Zen am I running?



## This quick-guide is intended to help you find specific software version Information we often need to best assist you.

NOTE- In some cases is possible that you have both Zen Blue and Black software packages installed.

Our Laser Scanning System's Software is Zen Black for all modern systems, EXCEPT the LSM 800 which uses a specialized Zen Blue 2.1 software.

Our Camera based widefield systems , Spinning disk, TIRF systems may use Zen Blue **OR** Zen Core (A specialized Materials focused Workflow-Based version of Zen Blue)

• Zen Blue has 2 different info tabs we need information from

The directions that follow are where to locate the key information for most Zen Versions

## Fo<u>r Zen Bla</u>ck



Zen Black has a gray icon and when launched and has a prominent gray bar at the top of the application window.

• Zen Black has one information area in the about area

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File	View	Acquisition	Maintain	Macro	Window	Helo	
		1				Help	F1
						About	_

The one key area with specific version info in Zen Black is found by going to the Help>About Menu.

You can take a note, picture or do a screen grab to send the resulting **<u>About</u>** window information to support if requested to do so.

The About info dialog that comes up should appear similar to shown:

The key information we need is:

- Version #
- > Configuration
- > Dongle Number

About	<u> </u>
Carl Zeiss ZEN 2012 SP1 (black edition) (64 bit)	ZEISS We make it visible.
LSM 700 Release Version 8.1 © Carl Zeiss Microscopy GmbH 1997-201	13
Version Configuration Dongle Number License Basic Software Software option Physiology Software option FRET Software option 3D Software option Topography Software option Macro Software option Multiple time series Software option Multiple time series Software option Multiple time series Software option FCS Basis Software option FCS Basis Software option FCS Basis Software option FCS Basis Software option FCS PCH Software option FCS PCH Software option RICS Software option TILES Software option TILES Software option PALM Software option PALM 3D Software option SIM Software option SIM Software option Suttle & Find Software option Service License	8,1,0,484 8,00,00 849654627 ZEN MASTER available
Ok Ok	

## For Zen Core



Zen Core has a Square Blue (dark blue) icon on your desktop and the top of the software will probably look gray when launched. There are 2 key areas to get the information required.

1.) To get specific version info go to the top right Workspace customization icon and click it. In the resulting dialog simply click on **About**...





Zen Blue has a round Blue (dark blue) icon on your desktop and the top of the software should have a Blue color. There are 2 key areas to get the information required.

2.) To get specific version info go to Help>About Zen

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File	Edit	View	Acquisi	tion (	Graphics	Macro	Tools	Window	Help		
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Proce	ssing	Anal	ysis						About ZEN.	- 📐	
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= M	<ul> <li>Method Parameters</li> </ul>										
<b>P</b>	Parameters										

3.) In the **<u>About Zen</u>** window > Choose - Show Zen Information at the bottom.



4.) In the resulting **Application Information** window, navigate to the **Software** tab and note the version value.

Application Information		? ×
Operating System Hardv	vare Software Folders Service Packs	
Element	Value	
Location	C:\Program Files\Carl Zeiss\ZEN 2012\ZEN 2012 (blue edition)\ZEN.exe	
Name	ZEN.exe	
Title	ZEN 2012	
Description	ZEN 2012	
Version	1120	
File Version	1113346.204	
Date Modified	12/12/2013 7:03:12 PM	
Company	Carl Zeiss Microscopy GmbH	
Copyright	© Carl Zeiss Microscopy GmbH, 2011	
Trademark		
Configuration		
Process type	64 bit	
l		4.

5.) Then go to the **Service Packs** tab to see what hotfixes have been applied.

Application Inform	ation			? *
Operating System	Hardware Software	Folders	Service Packs	
Name	Туре	Product	Date Modified	
1.1.2.10	Hotfix	ZEN	9/12/2014 10:23:22 AM	
1123	Hotfix	ZEN	2/19/2014 3:27:48 PM	
				Show Binaries Version

Send both the Software version and Service Pack (hotfixes Info.

The key information is:

- Version Value (from Software tab)
- > HotFix Names (from Service Packs tab)

NEVER install/update a newer version of Zen/AxioVision software on an actual microscope system's PC without our assistance. You could easily and unintentionally uninstall an existing good installation!

If you have questions or comments please contact your local Zeiss sales consultant, application specialist, service technician or our application support team at : 1-800-509-3905 / <a href="mailto:support@zeiss.com">support@zeiss.com</a>